

TERMS AND CONDITIONS

Opening hours

- Monday - Friday 7am-7pm
- Saturday 7am - 1pm
- Sunday 7am - 5pm

*Allers Farm
Kennels & Cattery*



Collection times

- Pets can be collected anytime during our opening hours.
- If you collect your pets before 12noon on the last day there is no charge for that day.

General

- While every care will be given to your pets, all animals are boarded at your own risk.
- No pets will be accepted without proof of vaccination.

VACINATION REQUIRMENTS

DOGS

PARVOVIRUS
DISTEMPER
LEPTOSPIROSIS
INFECTIOUS CANINE HEPITITIS
PARAINFLUENZA

CATS

FELINE INFLUENZA
ENTERITIS
LEUKAEMIA

- Our insurance policy does not cover self inflicted injuries i.e. happy tail, floppy ear.
- Where required we will call a veterinary surgeon on your behalf should we consider it necessary.
- Cancellations must be in writing and reach us at least 5 days before arrival date. Full charge will apply thereafter for dates booked.
- We reserve the right to dispose of animals not collected within 15 days of the stated departure date if no communication from the owner is received and if reasonable efforts to contact the owners or their representatives fail.
- The bill must be paid in full before your pet will be returned.
- All pets must be on a lead or in a suitable box/crate when entering or leaving the premises in the interest of safety.
- Children must be supervised by an adult at all times.
- We reserve the right to amend the conditions without prior notice.
- Whilst all reasonable care is taken by the kennels no responsibility is taken for loss, damage or injury to person or property while on the premises. This includes your pets toys and blankets.