FAQ's

Do I need to book a slot to use the Self service dog wash? FAQ's

No, this is a walk in service.

Do I need to bring anything with me?

Just your mucky pup and a towel, The machine has high quality shampoo and conditioner setup and ready to go.

Is the dog wash easy to use?

Yes, very simple. take a couple of minutes to read over the instructions before you start and you will see just how simple it is.

• Can I wash a puppy?

Yes, as long as their vaccinations are up to date.

Can you wash my dog for me?

No, I'm afraid as much as we all love using the machine, it's self service.

• What happens if I need more time?

When the machine starts to beep you have 60 seconds left, if you need more time add a £1 coin for an extra 2 minutes, you NEED to do this before the timer runs out.

