

TERMS AND CONDITIONS

Opening hours

Monday - Friday 8.30am - 4.30pm

Saturday 8am - 12.30pm

Sunday 8.30am - 4.30pm

Collection times

Pets can be collected anytime during our opening hours.

If you collect your pets before 12noon on the last day there is no charge for that day

General

While every care will be given to your pets, all animals are boarded at your own risk.

No pets will be accepted without proof of vaccination.

VACINATION REQUIRMENTS

DOGS

PARVOVIRUS

DISTEMPER

LEPTOSPIROSIS

INFECTIOUS CANINE HEPITITIS

PARAINFLUENZA

CATS

FELINE INFLUENZA

ENTERITIS

LEUKAEMIA

These are all included in your pets annual booster vaccination

Our insurance policy does not cover self inflicted injuries i.e. happy tail, floppy ear.

Where required we will call a veterinary surgeon on your behalf should we consider it necessary.

Cancellations must be in writing and reach us at least 5 days before arrival date. Full charge will apply thereafter for dates booked.

Deposits are non refundable.

We reserve the right to dispose of animals not collected within 15 days of the stated departure date if no communication from the owner is received and if reasonable efforts to contact the owners or their representatives fail.

The bill must be paid in full before your pet will be returned.

All pets must be on a lead or in a suitable box/crate when entering or leaving the premises in the interest of safety.

Children must be supervised by an adult at all times.

We reserve the right to amend the conditions without prior notice.

Whilst all reasonable care is taken by the kennels no responsibility is taken for loss, damage or injury to person or property while on the premises. This includes your pets toys and blankets.