

How to Book with KennelBooker

Booking your pet's stay at Allers Farm Kennels is quick and easy using KennelBooker, either via their website or the mobile app.

Step 1 – Create an Account

You can access KennelBooker in two ways:

1. Website – Visit our site and click Book Now.
2. Mobile App – Download the KennelBooker app from the Apple App Store or Google Play Store. The code for our business is **AFKN**

Once downloaded or opened:

- Create a free account by entering your contact details and setting a secure password.
- Once registered, you can manage all future bookings from your dashboard on either platform.

Step 2 – Select Your Pet's Stay

- Choose whether you are booking a dog kennel or a cattery apartment.
- Select your arrival and departure dates.
- Add information about your pet(s), including breed, size, age, and any special requirements.
- For multiple pets, you can add them to the same booking if appropriate.

Step 3 – Upload Important Documents

- Upload vaccination records to meet boarding requirements.
- Upload any medical information or special instructions for our staff.

App advantage: You can take photos of vaccination certificates or prescriptions directly from your phone and upload instantly.

Step 4 – Select Optional Services

You can pop in a request for additional services during booking in the booking notes section

- Pet transport service (collection and drop-off)
- Grooming appointments at KUTZ

Step 5 – Review & Confirm

- Carefully check all booking details: dates, pet information, and optional services.
- You will receive a booking confirmation email with a deposit request.
- Your booking is confirmed once the deposit is paid.

Step 6 – Manage Your Booking

Log in at any time via the website or app to:

- Update your pet's information
- Add extra notes or special requests
- View upcoming bookings
- Upload additional documents if needed

This ensures your pet's stay runs smoothly and staff have all the information required.